

Riverside County Office on Aging - UPDATE

How You Can Help

—If you are aware of any new emergency resource(s) in your districts, please forward them to OOA so our network inventory continues to stay updated.

— Types and availability of resources vary by community and changes daily. Please refer everyone to 800-510-2020 for the most up to date service enrollment. You can also text/e-mail me information on individuals (or communities) who have special needs that need to be accommodated and we will do our best.

—Our meal delivery and pick-up list continues to be updated at rcaging.org. I ask that you use this web link to help control for updates and version changes.

Office on Aging Services as of 03/23/2020

—To help our vendor network, we are advancing funds and securing partnerships with private businesses, stores, restaurants, etc. to be a resource for additional purchases.

—Most OOA staff are being diverted to the hotline to make sure requests are being logged and forwarded to appropriate network partners across the county. Social workers are calling all clients to ensure that their basic needs are available in this time of quarantine.

—We are partnering with operating businesses to include OOA flyers in their delivery bags, as a way to reach seniors without smart devices (who continue to use tradition means to obtain food/supplies).

—We are planning with APS, IHSS, Habitat for Humanity (and their community partner network) to secure “Courtesy Pantry” --a box containing 2 weeks of essential/nonperishable food supplies--for pick-up and delivery. Once completed, OOA release fliers and different forms of public service announcements. We are hoping that Habitat will secure the supplies and begin delivery no later than Monday 3/30.

—This week, we are collecting information on available pantries and emergency food sources across the county. Our goal is to reduce/avoid delivery duplication and maintain supply all who state a need.