

RUHS HOSPITAL POLICY CHANGES

(As of March 19th)

Visitation Restriction Information

Effective March 17, a **more restrictive visitor policy** was put in place to protect our patients, staff and community. Exceptions are allowed but are extremely limited.

- In order to enforce the visitor policy, visitors will need to check in at the entrances and on each floor. If the patient has already had their allowed visitor for the day, they will be denied entrance.
- **Visitation will only be allowed during visiting hours, 9am – 6pm.**
- For in-patients, we are also documenting visitors in the patient's chart. Any visitors outside of this will be denied.
- Patients tested for COVID-19 cannot have visitors

Rules for visitation:

- One visitor per day
- No re-entry
- Visitors on incorrect floor will be removed from hospital
- Third floor is allowed onto first floor (pediatric visitors only)

Other Updates:

- Pharmacy curbside pick-up will start March 19 at Nason entrance. This will allow patients to process and pick-up their prescriptions without getting out of their car. More details to come.
- Panera will continue to offer kiosk orders with credit card **only**, until further notice - **no cash**. Additionally, no dining room or patio seating will be available.
- **Elective surgeries are cancelled through Friday, April 10.** Extension of cancellations will be considered. Additionally, non-critical services and procedures are being cancelled, including diagnostic, therapies and rehabilitation.