



NEWS RELEASE

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UPDATE: Treasurer-Tax Collector's Office closed to in-person visits

Property taxes can be made online, through the mail or designated drop boxes

In an effort to diminish the spread of COVID-19, The County of Riverside closed most County facilities on March 18, 2020. Therefore, all Riverside County Treasurer-Tax Collector offices are closed to the public until further notice. The Treasurer-Tax collector is still available by phone, e-mail, and written correspondence. You can also still pay your property taxes by using one of the methods that do not require a visit to our office in person:

1. Make your Payment on our Website at www.Countytreasurer.org
2. Make a payment using our automated phone payment system at 951-955-3900
3. Send in your personal check, money order or cashier's check through the mail
4. Envelopes containing checks, money orders, or cashier's checks as well as a payment stub can be placed in Drop Boxes available at every public service location
5. For security purposes, cash paying taxpayers are highly encouraged to buy a money order or cashier's check for mailing or drop off. If there are no other options and cash must be paid, it can be dropped off in the drop box at our Riverside location only between 8:00am-4:00pm. It must be the exact amount and in sealed identified packaging.

We understand and share the public's anxiety and concern about the impacts of the 2020 COVID-19 pandemic. However, State law dictates the deadline of April 10 for the second installment of property taxes. This revenue funds critical public services that the county is urgently dependent upon, such as emergency response, public health, as well as financial obligations. Therefore, those who can meet the deadline should do so.

At the same time, the Riverside County Treasurer-Tax Collector's Office recognizes the severe impact this pandemic is having on the community. For those directly impacted, physically or financially, requests can be made to the Tax collector to waive the penalties associated with late payment of the April installment. Cancellation of penalty requests can be submitted at the time the original tax amount is paid. Documentation substantiating COVID-19 related circumstances will be required for consideration of penalty waivers.