

**March 20, 2020**

**TO: Riverside County Residents**

**From: Supervisor Kevin Jeffries, 1<sup>st</sup> District**

**RE: COVID-19/CORONAVIRUS IMPACTS ON COUNTY SERVICES**

I am not a doctor, nor a public health expert, but as the 1<sup>st</sup> District County Supervisor, I thought it was important to share with you an update on how various county services and operations are being affected by the various efforts to fight the COVID-19/CoronaVirus implemented by the state and federal government, as well as by our County Health Officer and the Board of Supervisors. Many buildings that are traditionally open and services typically provided to the public have been temporarily closed or restricted, but most critical services will continue to be offered online or over the phone. It is a very fluid situation, but we are tracking the status of various agencies and departments as they notify us of their closures and service changes. While detailed information is available on each of their own websites, you will now also be able to check our webpage for a simple list of updates:

<https://rivcodistrict1.org/District-News/Coronavirus-Updates-March-2020>

This services page we are maintaining is not intended to be for breaking news on virus cases, testing, policies, or orders from state, federal and local health officials, but for the status of various county services and offices that have been closed or changed as a result of COVID-19 prevention policies. If you want the most updated news on the virus itself, or recommended safety practices for yourself, your home or workplace, or the current public health orders, please visit the excellent comprehensive webpage managed by our Public Health Department with specific tips for many businesses and operations:

<https://www.rivcoph.org/coronavirus>

## **BUSINESS ASSISTANCE**

Nearly every business and industry has already been harmed by the efforts to control the virus. Riverside County Economic Development Agency has developed a website for businesses in

need of assistance from the local, state, or federal government as a result of the various quarantine and isolation policies:

<https://rivcoccsd.org/covidbizhelp>

## **COUNTY OFFICE AND SERVICE CLOSURES AND DISRUPTIONS**

You can copy/paste the link below to see a summary of Riverside County Facility Closures as of March 19th 2020

<https://rivcodistrict1.org/District-News/Coronavirus-Updates-March-2020>

On our page (<https://rivcodistrict1.org/District-News/Coronavirus-Updates-March-2020>), you can find more detail on each agency, including how the Treasurer-Tax Collector (an independently elected office) intends to handle the property taxes that the state still requires to be paid by April 10<sup>th</sup>.

Our office has also reduced personal public access, but remains available by phone or e-mail, and we stand ready to assist you in obtaining county services or getting a timely response from county agencies wherever we are able to help. Navigating which agency is responsible for which services, and which are responsible for which public orders and restrictions can be a very complicated process, and our staff will be available to help with that as well.

There is no rule book or play book in dealing with this level of statewide personal and economic impact. We are in unprecedented times. If you can't find the answers you need from the links we have provided, please do not hesitate to send us an email. As always, I stand ready to help within the limits of my own legal powers and our available county resources, and I continue to welcome your questions and concerns in this challenging time.

Respectfully,

Kevin